BRSS TACS Bringing Recovery Supports to Scale

TECHNICAL ASSISTANCE CENTER STRATEGY

Core Competencies

for Peer Workers in Behavioral Health Services

Peer Worker Self-Assessment Category II: Provides support

What Are Core Competencies?

A competency is the ability to do something successfully. Competencies are comprised of the knowledge, skills, and attitudes required for performing specific tasks well. Core competencies are the basic or foundational competencies needed to do a specific job well. SAMHSA and BRSS TACS developed these core competencies recommended for peer workers in behavioral health services, including peer recovery coaches, peer recovery specialists, and dozens of other job titles that work in a variety of settings. In addition to these core competencies, some peer workers will go on to develop specialized competencies (for example, working in criminal justice settings, doing supported employment) or advanced competencies (for example, supervision, group facilitation).

What is the Purpose of this Self-Assessment?

This self-assessment is a tool to assist you in reflecting on your own peer worker competencies. Here are the possible outcomes of using the Peer Worker Self-Assessment:

- Identify your strengths as a peer worker
- Identify competencies that need to be developed
- Make a plan to develop your competencies
- Use the information to build a career development plan
- Use the information in supervision
- Become an objective observer of yourself at work

Because this assessment is only to help you improve in your work and advance your career, feel free to complete this assessment as honestly as you can to get the most benefit. There are no wrong answers.

What Happens Next?

After you complete the self-assessment, you can decide what you want to do with the information. Here are some recommended activities:

- Review your own assessment. See if you can find any themes or areas that you are interested in developing
- Work with your supervisor or mentor to process the self-assessment
- Work with your supervisor, mentors, and others to identify trainings or experiences you need to develop your competencies
- Complete one of the 12 self-assessments available. See a <u>list</u> of competency assessments

Competency development activities might include:

- In-person trainings/courses
- Online training/courses
- Job shadowing (working side-by side with someone doing tasks you want to learn)
- On-the-job training
- Internships or other work "practice" opportunities

- Working with your supervisor
- Skill development courses (leadership skills, interpersonal skills, conflict resolution etc.)
- A new job



Complete the Self-Assessment

If you need help completing this self-assessment, ask your supervisor.

Peer Worker Information

1.	Date
2.	Name
3.	How long have you worked here
4.	Is this your first time completing this self-assessment?
	Yes No
5.	If no, when was your last self-assessment?
6.	What are your professional goals? (Type them in the box below)
7.	What do you think you do well at work?
8.	What do you think you need to improve on?

Self-Assessment of Core Competency

Rate yourself on how well you currently demonstrate these competencies. In addition to self-assessment rating, you can note examples that show why you rated yourself this way, what gets in the way of doing some competencies well, and what types of training would be helpful to improve where needed.

Category II: Provides support

This category of competencies emphasizes the various types of peer support that a peer worker provides to people with behavioral health conditions and/or family members. It includes a focus on promoting hope and validation to help strengthen a person's recovery, as well as specific assistance to pursue individualized goals. The competencies in this category are critical for the peer worker to be able to provide the mutual support people living with behavioral health conditions may want.

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Improving Category II Competencies

In this category, you assessed your competencies in the area of *Provides Support*. What additional help or training would be beneficial to you to strengthen these competencies? Check all that apply.

N/A—I don't need help
More help from supervisor
Read more about this on my own
Watch someone else do this at work
Attend a webinar

Participate in training

Core Competency Examples

Category II: Provides support

- 1. <u>Validates peers' experiences and feelings</u> You support peers as they share with you and recognize where they are coming from, instead of rejecting their feelings.
- Encourages the exploration and pursuit of community roles
 You support peers as they try out new experiences in the community.
- Conveys hope to peers about their own recovery You help peers to maintain hope about the possibility of recovery
 by sharing your own experiences, and believing in the possibility of recovery for peers you are working with, even
 when they cannot see it for themselves.
- 4. <u>Celebrates peers' efforts and accomplishments</u> You recognize how hard peers are working in their recovery and congratulate them when they achieve steps towards something they've been working hard at like submitting a job application.
- 5. <u>Provides concrete assistance to help peers accomplish tasks and goals</u> You are able to help peers take the steps they need to take towards important milestones, like helping with a housing application or getting job training.

Self-assessments are available for each of the core competency categories:

Category I: Engages peers in collaborative and

caring relationships

Category II: Provides support

Category III: Shares lived experiences of recovery

Category IV: Personalizes peer support
Category V: Supports recovery planning

Category VI: Links to resources, services, and supports

Category VII: Provides information about skills related to health,

wellness, and recovery

Category VIII: Helps peers to manage crises

Category IX: Values communication

Category XI: Promotes leadership and advocacy
Category XII: Promotes growth and development

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